



SurePayHealth Helps Boulder Community Hospital Collect Cash at Point Of Service

Benefits

- **Automatically generates accurate statements of patient financial responsibility, helping you collect more cash prior to service**
- **Reduces bad debt and write-offs**
- **Easy to use and requires little training**
- **Streamlines the information flow among payers and providers**
- **Lowers costs of sending statements**
- **Lowers cost of eligibility transactions**
- **ID check prevents returned mail**
- **Reduces denials by always having the correct payer and plan**
- **Increases efficiency with worklists**
- **Increases patient satisfaction by presenting understandable and accurate estimates**

SurePayHealth™ helps hospitals and clinics accelerate collections and control the revenue cycle.

Boulder Community Hospital (BCH), like most health care providers, faced increased pressure to collect patient payment prior to or at point of service, and to reduce uncollectibles and bad-debt write-offs. BCH compared many possible solutions before selecting SurePayHealth from Recondo Technology.

No Capital Expense

Recondo® delivers SurePayHealth as Software as a Service (SaaS), meaning Boulder made no capital expense and didn't buy any additional hardware or software. All you need to deploy SurePayHealth is a PC and a browser.

Automatic and Accurate Calculation of Patient Statement At Point of Service

"Our patient access staff just logs in to SurePayHealth, which helps us deliver an accurate patient calculation right at point of service, including accurate assessment of insurance eligibility, deductible status, co-payments, and out-of-pocket patient expense," explains Val Kraus, BCH Director of Admissions and Case Management.

Rules Keep Staff Current on Contract Details

SurePayHealth processes calculations from current contracts for virtually all payers, which are loaded into the service, and includes a self-learning rules engine that continuously increases the service's knowledge of the breadth and depth of those contracts.

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RECONDO

SurePayHealth

About Boulder Community Hospital

Mission

Founded in 1922 as a community-owned and operated not-for-profit hospital, Boulder Community Hospital is dedicated to meeting the evolving health-care needs of our citizens and providing access to high quality medical care.

2007 Statistics

- Licensed Inpatient Beds 265
- Total Discharges 9,259
- Newborns 1,530
- Total Surgeries 8,133
- Open Heart Surgeries 149
- Total Outpatient Visits 370,000
- Physician Clinic Visits 116,000
- ER/Urgent Care Visits 52,165
- HomeCare visits 14,086
- Laboratory Tests 2,382,417



“Using SurePayHealth has allowed BCH to identify over \$2M in upfront collections in the first 6 months of this year. Providing estimates to patients that use our payer contracts with current patient benefit information allows us to collect a significant portion upfront. Recondo payback can be measured in days.”

Val Kraus

*Director of Admissions and Case Management
Boulder Community Hospital*

Recondo SurePayHealth Quickly Pays for Itself

The provider pays a very affordable monthly fee with no upfront cost. Industry data shows that a typical patient with commercial insurance owes a hospital \$200 to \$400 (on average), based on region and type of service. In fact, a medium-size hospital, paying a SurePayHealth subscription fee of \$12,000 per month, recovers the monthly subscription fee within even a few weeks.

SurePayHealth and BCH

SurePayHealth helps Boulder Community Hospital verify personal information, yield higher collection percentages, increase collections at point of service, reduce collectibles, and helps increase BCH's cash and lower bad debt.

Find Out More Today

Contact Recondo Technology today to see how SurePayHealth can help you collect more cash every day.

Call 888 RECONPAY or visit us online at www.recondotech.com.

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