

Data Accuracy, Critical to Revenue Cycle Success

How many denials and rework has your hospital received this year from inaccurate patient registrations?

Combat this seemingly relentless accuracy challenge with Recondo's RegQA™ solution, the real time software that identifies registration errors so you can take corrective action both with the registration record and the staff member.

Registration errors cause countless downstream problems that affect proper payments from both patients and payers. Registration data is complex and voluminous, virtually guaranteeing that even the most experienced staff member will make mistakes that cause revenue to be lost or delayed. Registration mistakes can cause significant revenue loss in the areas of incorrect insurance plan and/or policy numbers, missing employer information, inaccurate patient and guarantor data, physician designated errors, transposed numbers and much, much more.

RegQA Benefits:

Downstream systems will receive complete, correct registration data. Using Recondo's RegQA solution, your organization will tighten the finance process, reducing A/R days, and increasing your profit line. Back office activities — Patient Financial Services (PFS), collections, return mail review — won't spend inordinate hours fixing errors, reworking claims, or trying to respond to insurance denials.

Prioritize workflow to manage exceptions, monitor registration quality across the process, and track accuracy. With RegQA, you can ensure all the registration information necessary to file a complete and accurate claim is retrieved upfront, reducing the amount of denials on the back-end.

Catch errors before providing service. Recondo's RegQA reduces write-offs occurring from registration mistakes, and keeps your patient dollars where they belong...with you.

Receive immediate and direct feedback to correct errors and to improve performance. RegQA offers an immediate response on registration quality errors so your staff can correct those errors before the end of the patient encounter, providing a platform for registrars to improve and track their performance.



How Recondo Intelligence Makes Revenue Cycle Management Smarter

Hospital information systems are good at managing patient data. But imagine a system that can also automatically retrieve a patient's complete benefit detail and give you valuable insight in to denial risk. Or authorization status on every procedure. Or wrap up a patient registration with an accurate estimate of what the patient will owe. Those are just some of the highly manual tasks that Recondo intelligence feeds can automate within widely-used HIS and Revenue Cycle workflow systems, including:

- Epic
- McKesson
- Meditech
- Cerner
- Allscripts
- Artiva

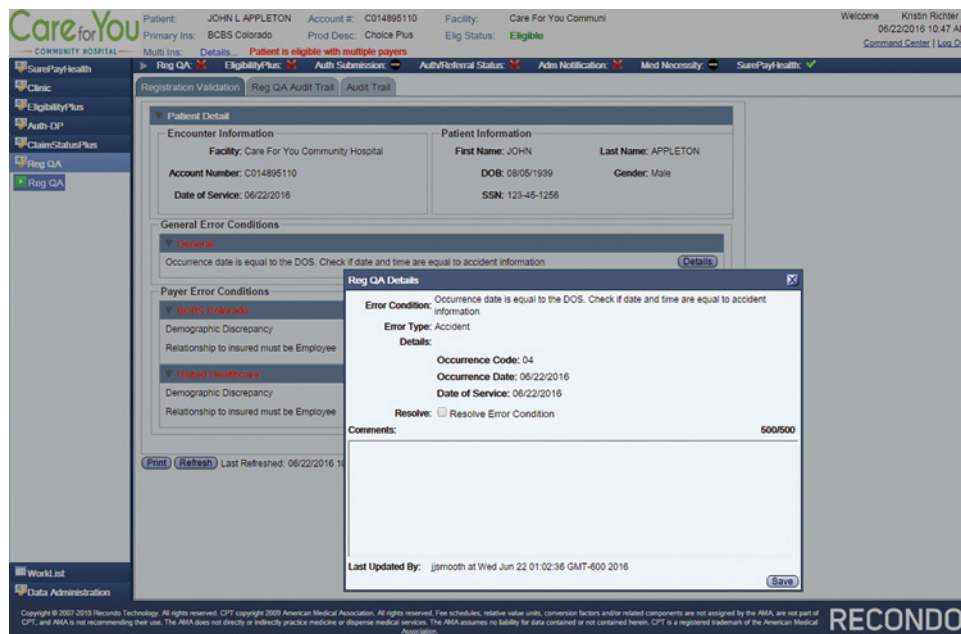
Why RegQA Matters

Registration Quality makes a real difference: Clean claims free of registration mistakes results in less back office staff and hours of rework, quicker payments from payers and patients, and fewer denials. Registration Quality, enabled at the very beginning will be shifted to the front end, where denials can be prevented rather than managed, and for a fraction of the cost of back-end rework.

Recondo's RegQA solution offers a wide range of Quality Assurance reports that show errors by user, by department, by top 10 types of errors, correction rate, and many more, with the ability to sort reports by multiple categories.

RegQA has an Exception Management Worklist that helps you work accounts in any selected order to help manage shifting priorities.

Find out how Recondo RegQA can help you improve registration accuracy in real-time, fix mistakes before they enter data downstream in your revenue cycle, and reduce registration-related denials immediately.



REG QA IN ACTION

Catching those Registration Errors upfront to prevent billing errors

About Recondo Technology

Recondo empowers more than 900 hospitals and health systems with solutions that connect providers with over 90% of the nation's payers and their patients to ensure proper and accelerated payments across the care continuum. Our software and expertise streamline operations and achieve efficiencies and cost savings from patient access through claim status to payment processing. Visit us at www.recondotech.com

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